



# Release Notes

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**June 25, 2007**



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## What's Changing?

As part our commitment to provide customers with the most effective and easy-to-use managed email security services in the industry, Spam Soap will introduce the following service advancements on June 25:

- **On-Demand Spam Quarantine Reports** – Domain and Customer Administrators will be able to generate Spam Quarantine Reports at any time, which can be delivered directly to users via email.
  - **Why?** – On-Demand Spam Quarantine Reports enable administrators to better serve internal users who request immediate inventories of their quarantined messages. The functionality also provides an additional tool to aid Spam Soap Support Team Members with troubleshooting customer accounts.
- **Expanded User Account Views** – Administrators can expand their User Accounts views to accommodate up to 100 lines of information, up from the current limit of 10 lines. The default setting will be set at 25 lines, and administrators will be able to adjust the setting between 10 and 100 lines
  - **Why?** – By expanding the amount of User Account information visible at any one time, administrators will gain a greater snapshot view of User information without having to move back and forth between Console pages.
- **Transport Layer Security Identifier** – Spam Soap will include information in the “Received” line of the message header of each encrypted inbound and outbound email that will note that the message is being securely delivered via Transport Layer Security (TLS). End-to-end TLS encryption functionality is already standard for all customers.
  - **Why?** – By adding TLS encryption information into the message header, administrators will be able to confirm that a secure, end-to-end TLS connection has been made.
- **Account Setup Tools** – A Test Connectivity selector will be placed on the Inbound Server Setup page, which when clicked will test the connectivity between the customer’s email server(s) and Spam Soap. Testing connectivity will enable administrators to test their configuration and to identify potential issues with inbound server setup and configuration. Spam Soap will also provide detailed setup instructions in the Outbound Server Settings section to assist customers with the configuration of their Outbound server(s).
  - **Why?** – Spam Soap is adding new tools to the Spam Soap Console to make setup procedures easier and more informative.

## When?

Spam Soap will deploy the advancements over the weekend of June 22-24. Customers will see the improvements on the Spam Soap Console on Monday, June 25. Please refer to [www.spamsoap.com/support](http://www.spamsoap.com/support) for real-time information about maintenance timeframe and service impact associated with this upgrade.